



# ESG and the University of Ljubljana QA System

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- 1998, 2009 liaison officer in EAEVE evaluation of Veterinary faculty
  - 1999 Member of the QA committee UL
  - 2002 Twinning Project: "Transnational evaluation of European study programmes"
  - 2004 Chair of the QA committee UL
  - 2006 Chair of the Committee for national external evaluations (Council for Higher Education)-6 evaluations
  - 2010 NAKVIS expert, trainer of experts
  - International expert: EAEVE, HEA (2009)
  - Evaluations in Slovenia: cca 20
  - International evaluations:
    - 2008 University of Zenica, University of Osijek
    - 2009 University of Rijeka
    - 2013 University of Veterinary Medicine Budapest
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# Standards and Guidelines for QA in EHEA (ESG 2005)

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## Internal QA

- 1. Policy and procedures**
2. Approval, monitoring and periodic review of programmes and awards
3. Assessment of students
4. QA of teaching staff
5. Learning resources and student support
6. Information system
7. Public information



# Policy and procedures

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- Mission and vision statement
- Strategy (2006, 2012-2020)
- Statute, Regulations,
- QA regulations (Quality Manual) based on national QA standards (2008)



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# Approval, monitoring and periodic review of programmes and awards

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## **Approval procedure**

- University procedure
- National accreditation
- International accreditation

## **Monitoring, periodic review**

- University procedures (annual self evaluations)
- National level: 7-years cycles
- International level 5-10 years cycles



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# Assessment of students

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- Act of higher education
- University Statute
- University and Faculty Regulations
- Criteria published in the study program
- Enrolment procedure



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# QA of teaching staff

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- International call for application
- Accreditation of the habilitation criteria (national level)
- Habilitations procedures at the University level
- Student surveys



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# Learning resources and student support

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- Verified through accreditation procedure
- Annual reports, self-evaluation reports
- National external evaluations
  
- Tutorship system
- University Career Center(s)
- Libraries and information system
- International Office



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# Information system

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- Study programs, research projects
  - Students data basis
  - Enrolment, student progression and succes rates
  - Employees data basis
  - University key performance indicators
  - Planning and reporting
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- Employability
  - Student surveys



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# Public information

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- Enrolment documentation
- Annual reports and QA reports are published
- Information packages of the programmes are published
  - Information about the programmes
  - Intended learning outcomes
  - The qualification of the awards
  - Teaching, learning and assessment procedures